

Maintenance and Support Services...



NetVersant Solutions, LLC

NetVersant is a nationwide premier provider of communications, networking and service solutions for small, mid-sized and Fortune 500 companies. Our team of certified experts assists organizations by improving their ability to increase productivity and reduce operating costs by ensuring that their communications systems remain operational 24x7x365. Customers reach you first time, every time!



System Monitoring

- Remote alarm monitoring and diagnostics 24x7x365
- Remote clears – alarms fixed before you even know it
- Escalation to your on-site team for remediation
- NetVersant technicians available for dispatch if needed
- Labor and parts for onsite visits are incremental
- Reduced MAC labor rate included



Switch Only Support

- 24x7x365 System monitoring as described above
- Core switch components covered, labor included
- Scheduled quarterly preventative maintenance
- 2 hr. remote response with 4 hr. onsite commitment
- Options: Business 8am-5pm or Full 24hr. coverage
- Preferred reduced MAC labor rate included

**Reduce operating costs
with cost effective
Service Solutions**



Comprehensive Service

- 24x7x365 System monitoring as described above
- Core switch, telephone sets, peripherals - labor included
- Scheduled quarterly preventative maintenance
- 2 hr. remote response with 4 hr. onsite commitment
- Options: Business 8am-5pm or Full 24 hr. coverage
- Access to technical support staff for basic questions

**Ensure operational
efficiency with our
best-in-class people,
processes and systems**



Customize Your Service

- Third Party Application Coverage
- Dedicated Onsite Service Technicians
- Carrier Management Services
- Onsite Training Programs
- Advanced Reporting Packages
- Technical Support Hotline

**Improve customer
satisfaction and...
Communicate with
Confidence!**

NETVERSANT
Inspiring Technology Solutions

Our advanced 24x7 Network Operations Center (NOC) located in Fremont, CA is the command center that coordinates and delivers nationwide remote infrastructure monitoring and onsite remediation support for enterprise communication networks. We consistently provide the quality service that ensures that your team can communicate anytime, anywhere.



Contact us at: 800-540-2739

About NetVersant

NetVersant is a premier provider of communication and networking solutions to enterprises of all sizes across the nation. Our teams of certified experts, help businesses improve their ability to collaborate and access the information that helps their customers solve critical business issues and improve bottom line results.

From its state of the art Network Operations Command Center, located in Fremont, CA, NetVersant provides 24x7 nationwide infrastructure monitoring and onsite remediation support through a network of dedicated employees and local service partners.

Technology Practice Areas:

- Enterprise Communications
- Intelligent Network Infrastructures
- Enterprise Mobility Solutions
- Integrated Security Solutions
- Carrier Support Services

Connecting people with the information they need to improve their business...



Why Enterprises Choose NetVersant

At NetVersant we *Inspire Technology Solutions*. Our goal isn't to sell you what we have, but instead to design and deliver what you need. That means:

We turn creativity into connectivity. Technology is changing quickly and business is competitive. If you're not creative in leveraging technology to connect people with information, the competition will leave you behind. We don't sell products; we deliver innovative solutions and managed services.

We customize solutions to fit your business. Our Solution Architects operate on the premise that your solution is unique to your business. We understand the integration between technology and business process and leverage that knowledge to help clients improve profitability and customer relationships.

We deliver exceptional service with passion: A solution isn't complete without a best-in-class support model. Service is not an afterthought or a reactive mechanism to recover, but an integral part of our solutions. It ensures ROI achievement.

At NetVersant, in order to Inspire Technology Solutions, we begin by inspiring our employees to embrace innovation, cultivate relationships and possess a relentless passion to help clients succeed.

To learn more, visit us at www.NetVersant.com

or call 800-540-2739